

Towngate Oral Health Plans

Our Towngate Oral Health Plans allow you to spread the cost of routine dental care over monthly payments, and also give you a discount on any treatments required. Your dentist or hygienist will advise which Plan is best suited to your needs after an individual assessment.

All our membership Plans include:

- Discount of 10% on dental treatments (excluding implants and cosmetic treatments).
- Discount of 5% on implants and cosmetic treatments (including tooth alignment).
- Free emergency consultations with priority access (normally same-day).

Dental Membership Plan (£9 per month)

For those who just require a regular dental check-up, but have excellent periodontal health, our Dental Membership would be suitable. This includes a six-monthly dental check-up, including all necessary x-rays and photographs, with mouth cancer screening.

Dental & Hygiene Membership Plans

In addition to the benefits of Dental Membership, these Plans includes regular appointments with one of our experienced hygienists, who will assess your periodontal health and perform plaque removal and deep cleaning of your teeth and gums. There are three levels of membership, according to an individual assessment of your periodontal health:

- **Standard** (£17 per month) – Hygiene appointment (20 minutes) every 6 months.
- **Plus** (£20 per month) – Hygiene appointment (30 minutes) every 6 months.
- **Max** (£31 per month) – Hygiene appointment (30 minutes) every 3 months.

Guided Biofilm Therapy (GBT)

We are pleased to offer this “spa clean experience” using the latest Airflow equipment from EMS of Switzerland as part of your regular hygiene appointments. Please ask your hygienist for full details. Plus and Extra members can add GBT to their Plan:

- **Plus GBT** (£23 per month) – Hygiene appt. (30 minutes) with GBT every 6 months.
- **Max GBT** (£36 per month) – Hygiene appt. (30 minutes) with GBT every 3 months.

Family memberships: 5% discount for two members from the same household, 10% for three or more (with a single monthly payment).

The Plans are designed to support your long-term dental wellbeing, allowing our dentists and hygienists to improve and maintain the health of your teeth and gums over time. As such, we do ask for a minimum commitment of 12 months, with the greatest benefit coming from long-term membership.

For further details or to apply for membership, please ask your dentist, hygienist or one of our receptionists. Please see overleaf for additional terms and conditions.

Towngate Oral Health Plans – Terms and Conditions

1. The Towngate Oral Health Plans enable members to pay in convenient monthly instalments for their routine dental care and hygiene appointments at Towngate Dental Practice. The various levels of membership and corresponding entitlements and benefits are set out in the accompanying information sheet. There is no insurance element to the Plans.
2. Acceptance of any patient into membership of the Plans is subject to an assessment of their oral health carried out by a dentist or hygienist at the Practice. This will include determining which level(s) of Dental & Hygiene Plan can be offered. The level of membership may be re-assessed periodically if there has been a significant change in oral health.

Monthly Payments

3. Monthly payments will be taken by recurring card payment, for which Plan members must provide valid payment card details. The Practice must be informed if card details change. If a payment fails, payment will remain due and the Practice will request updated card details.
4. Monthly payments will begin in the month when the first appointment or other benefit of the Plan is taken. Payments may be taken on the 1st or the 15th of each month, as requested by the member.
5. Plan fees may be revised periodically in line with revisions to the Practice price list. Plan members will be given three months' notice of any change in the monthly fees.
6. Discounts for family membership will be applied to the total fee where a single monthly payment is made with one payment card. Two members from the same family will receive 5% discount, three or more will receive 10% discount.

Entitlements and Benefits

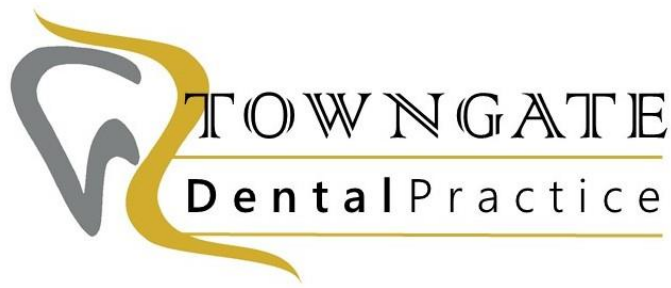
7. The number of dental and hygiene appointments to which a member is entitled each year under the Plan should be taken during successive 12 month periods starting from the first month of membership (i.e. when the first monthly payment is made). Any carry-over will be at the discretion of the Practice.
8. Membership discount of 10% applies to the normal full cost (as assessed by a dentist at the Practice) of all treatment plans considered clinically necessary by a dentist at the Practice and accepted by the member, specifically excluding dental implants and purely cosmetic treatments.
9. Membership discount of 5% applies to the normal full cost (as assessed by a dentist at the Practice) of dental implant and cosmetic treatment plans (including cosmetic tooth alignment and composite bonding) considered appropriate by a dentist at the Practice and accepted by the member.
10. Other introductory or promotional benefits may be offered to new or existing members, but these may be time-limited and can be withdrawn at any time.

Emergency Consultations

11. Free same-day emergency consultations will normally be provided on working days (i.e. excluding weekends and public holidays) when the member calls the Practice by 09:00. However, this may not always be possible, due to staff sickness or absence, practice closure, or other force majeure event. In such cases, a remote consultation and/or the earliest possible in-Practice consultation will be provided.
12. Free emergency consultations will include assessment and advice, with a temporary dressing and/or prescription as required. Any extractions, permanent fillings or other restorations required would be chargeable (with membership discount applied).

Changes and Termination

13. Plan members may cancel their membership by providing the practice with three months' notice. The Practice may also end the membership by providing three months' notice and allowing the member to take any unused appointments to which they are entitled under their Plan.
14. The Practice may change the benefits to which members are entitled under the Plans by providing three months' notice and allowing affected members the option to cancel their membership.
15. If a patient cancels their membership during the first 12 months, payment for those services and benefits already taken will become payable immediately at the normal rates as shown in the Practice price list, less monthly payments already made.



Towngate Oral Health Plans

Membership Application

Name: Date of Birth:.....

Address:.....

Please indicate your preferred Plan. Please note that acceptance on any Plan is subject to assessment by a dentist/hygienist, who will be pleased to discuss with you which Plan(s) would best meet your needs.

Dental Membership Plan (£9/month)

Dental & Hygiene Membership:

Standard Plan (£17/month)

Plus Plan (£20/month)

Max Plan (£31/month)

Plus GBT Plan (£23/month)

Max GBT Plan (£36/month)

For Practice use only

Assessment completed by: Date:

Suitable Plan(s):.....

Plan agreed with patient:.....

Patient declaration

I have read the Towngate Oral Health Plans information sheet and accept the terms and conditions, and I wish to apply for membership of the agreed Plan as noted above.

I agree that the monthly payments will be made by payment card, and will provide the Practice with valid card details and update these when necessary.

Signed:..... Date:

Payment date: 1st of each month 15th of each month